## MyPay - Mileage Claim Requests

Modified on Tue, 10 Dec, 2024 at 1:26 PM

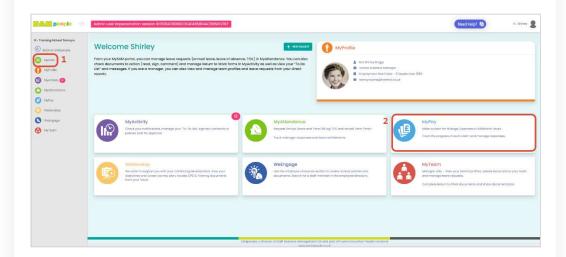


Within the **MyPay** section you can make a claim request for **Mileage** and track the progress of these claims and the approvers responses.

1. Log in to **SAMpeople**. If you are a SAMpeople user you will need to click on the **MySAM** button in the left hand menu.

If you are not a SAMpeople user, you will go directly to your MySAM Portal.

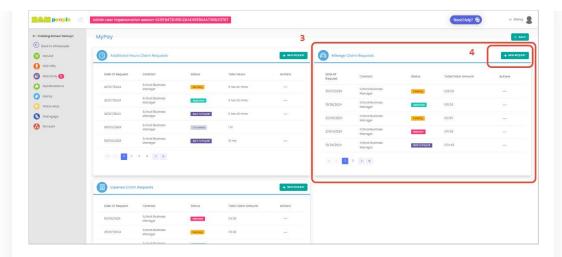
2. To access MyPay click on the tile or the left hand menu option.



## **MyPay Dashboard Summary:**

- 3. The **Mileage Claim Requests** shows a list of any requests, including date of the request, the current status and total claim amount.
- 4. To submit a new request click +NEW REQUEST

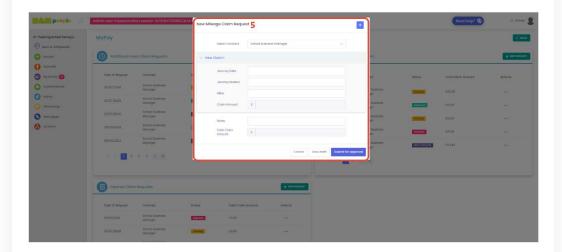
A **Request Form** will populate.



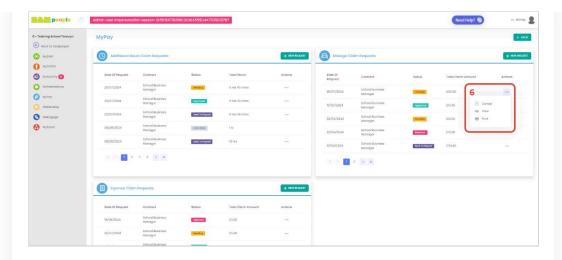
- 5. Complete the fields on the request tab.
- Select the **Contract** the request is against
- Add the **Journey Date**
- Add the **Journey Reason**
- Add the Number of Miles
- Add the Claim Amount
- Add any **Notes** for the claim request
- Click the + to add another journey claim, \*you can add up to 5 lines to the claim.

Claims can not be submitted for future dates.

Click Save draft to save as a draft or Submit for Approval to submit.



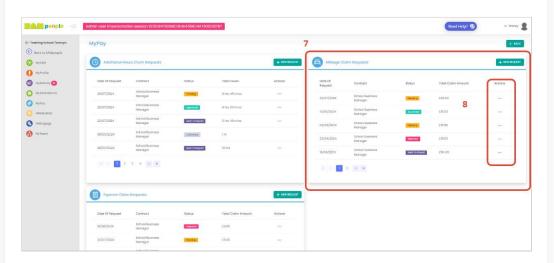
6. **Draft Requests** can be edited by clicking the **three action dots** and selecting **Edit** or **Delete.** 



7. Once submitted the **Mileage Claim Request** will show on the **MyPay** dashboard.

You can review the following information:

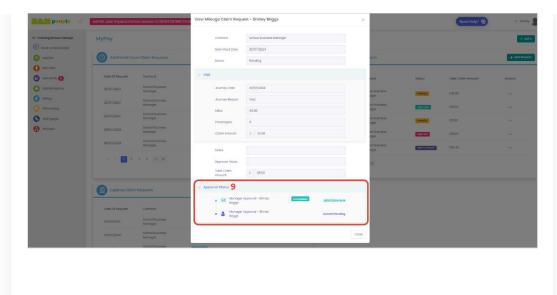
- The **Date** submitted
- The current **Status** of the claim
- Total Claim amount
- 8. Click the **three action dots** to **View** or **Print** the request, you can also **Cancel** any pending requests.



When Viewing your Mileage Claim Request.

9. You can click **Approval Status** to check the status of your claim.

Once you have completed and submitted your mileage claim for approval, it is sent to the approval manager and once it has been approved / rejected the claim the status will be updated on your MyPay dashboard.



Video - MyPay Mileage Requests